

# **Bird Group of Companies**

## **(EIL, OMDC, BSLC)**

### Public Grievance Redressal Cell

The Public Grievance Redressal Cell is functioning at the Corporate Office of the Bird Group of Companies at AG-104, SOURAV ABASAN, 2<sup>nd</sup> Floor, Sector-II, Salt Lake City, Kolkata-700091.

The Public Grievance Redressal Cell will accept grievance complaints online as well as By POST/ By Fax addressed to:

Wg Cdr Sanjib Mahato (Retd.), Sr. GM (Marketing & Logistics)

Bird Group of Companies

(EIL, OMDC, BSLC)

AG-104, SOURAV ABASAN, 2<sup>nd</sup> Floor, Sector-II, Salt Lake City,

Kolkata-700 091.

Phone: (033) 4016 9200

Fax: (033) 4016 9267

The reply to any grievance shall be normally given within 15 days of receipt of the grievance.